



SMASH Mobil

CommCare for Improving Local Supply Chains



Funded by

Implemented by



OVERVIEW

In 2013, the Brasserie Nationale d'Haïti (BRANA, a Heineken subsidiary) started the Smallholder Alliance for Sorghum in Haiti (SMASH) program to build and reinforce a local sorghum supply chain. In support, they developed SMASH Mobil, an integrated mobile technology and reporting system, to mitigate the discrepancy between what was happening in the field and what was being reported, but also to support key monitoring and evaluation efforts. The tool, supported by the CommCare platform, runs on Android tablets and helps the program monitor its progress in near real time, from land preparation and planting all the way to the delivery of grain to BRANA.

SUMMARY



LOCATION

Haiti



SECTOR

Agricultural Logistics



PARTNERS

Brasserie Nationale d'Haïti, USAID, the Inter-American Development Bank, Papyrus S.A.



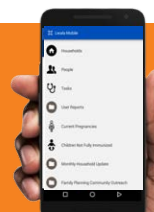
FEATURES

Case Management, Decision & Diagnostic Support, Custom Reports



NUMBER OF USERS

25



ASHA Sangini: Supervisors of ASHAs

PROBLEM

The Brasserie Nationale d'Haïti (BRANA) is the largest brewery and bottler in Haiti. Until it became a subsidiary of Heineken in 2011, however, it imported 100% of its ingredients. BRANA realized it needed to regain control over their supply chain, and in doing so, had an opportunity to help combat Haiti's very high rates of poverty and unemployment. The UN Development Program estimates that 59% of Haitians live below the poverty line, with 70% of rural communities living on less than \$2 per day.

According to [World Bank research](#), agricultural output in Haiti has suffered from a growing population farming a limited area of land, resulting in the division of cultivated land into smaller and smaller plots. In the last decade, 78 percent of Haiti's farms had an average size of less than two hectares. The report explains: "On these tiny farms, the soil has become progressively exhausted and less productive. This problem has been compounded by the extensive deforestation of the country which, in turn, has led to severe erosion of the fertile topsoil."

SOLUTION

In 2013, the Brasserie Nationale d'Haïti (BRANA, a Heineken subsidiary) started the Smallholder Alliance for Sorghum in Haiti (SMASH) program to build and reinforce a local sorghum supply chain. Within its "Brewing a Better Future" sustainability strategy, Heineken pursues the development of local raw material supply to lower its costs, reduce outlays of foreign currency and to strengthen the local economy in which it operates. SMASH is a 6-year program implemented by the local Haitian firm Papyrus S.A. and co-funded by BRANA, USAID and the IDB.

SMASH's goal is to improve the yields and livelihoods of Haitian farmers through a market-driven approach to meet the following objectives:

- ✓ Double the sorghum yield of smallholder farmers
- ✓ Increase farmer income from growing sorghum by 75%
- ✓ Create an economical, stable, and durable supply chain of local sorghum for commercial buyers

In its first three years, all data collected for SMASH was paper-based. Field agronomists recruited suppliers (farmers) willing to work with the program, collecting information on paper in various regions across the country. They would then report to the main office mostly in hard copy, where a clerk would enter the information into a database.

This process led to delays and decision-making was often frustratingly uninformed, resulting in potential infestations of crops going unreported for weeks among other negative impacts.

APP OVERVIEW

In 2016, SMASH partnered with RTI International and Dimagi to develop SMASH Mobil, an integrated mobile technology and reporting system, to support actors across the supply chain. The objective was to mitigate the discrepancy between what was happening in the field and what was being reported, but also to support key monitoring and evaluation efforts. The tool, supported by the CommCare platform, runs on Android tablets and helps the program monitor its progress in near real time, from land preparation and planting all the way to the delivery of grain to BRANA.

Today, SMASH Mobil is actually a suite of mobile applications, made up of three main components:

1. **Supplier Relationship Management (SRM)**
2. **Supply Chain Management (SCM)**
3. **Reporting and visual analytics**

The **Supplier Relationship Management (SRM)** component tracks information from the moment the supplier is contacted by the field agent, taking into consideration:

- ✓ Supplier information management,
- ✓ Opportunity management (including field health monitoring, technical advice, and on-field training),
- ✓ Contract and production services management,
- ✓ Training attendance tracking, and
- ✓ Demo plot management.

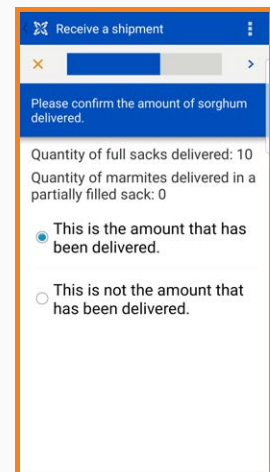
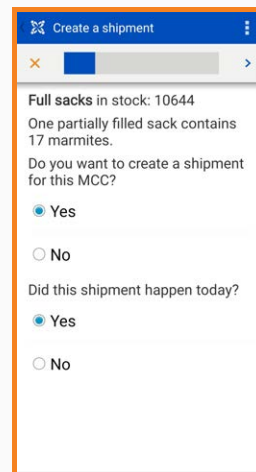
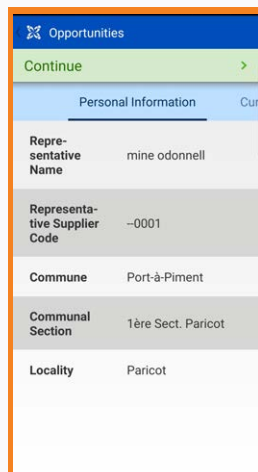
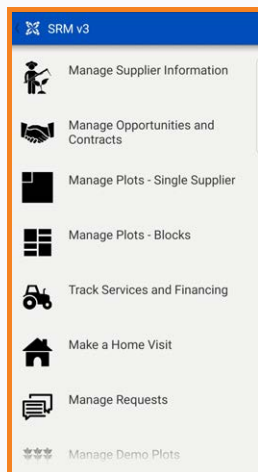
This component also records follow-up field visits and technical support, tracking progress and deficiencies of registered plots to help field agronomists maintain a steady relationship with suppliers by offering ways to monitor their crops and maintain field health. The tool even helps detect crop infestations at an early stage to avoid damage and mitigate the loss of production.

The **Supply Chain Management (SCM)** component of the application starts right after harvest and is used from purchase from the supplier until delivery to the national grain conditioning center. This portion of the app is comprised of:

- ✓ Purchasing on-field and at micro collection centers
- ✓ Contract fulfillment
- ✓ Local and national inventory management
- ✓ Warehousing and storage
- ✓ Transportation logistics
- ✓ Post-harvest quality assurance

This part of the app is responsible for tracking the amount of sorghum harvested, the balance to be paid to the supplier, and the logistics data from the time of the purchase to the delivery of the final product to BRANA. Between SRM and SCM, the SMASH Mobil application tracks the entire sorghum life cycle, from its planting at the farm all the way to BRANA's brew house.

Finally, the Reporting and Visual Analytics portion of the application aggregates the data and supports monitoring and evaluation with an interactive **Tableau dashboard** and CommCare's built-in reports. The real-time presentation of data allows supervisors, program management, and shareholders to monitor the progress of the team in the field. Data collected by mobile users is transferred in almost real time to this dashboard for visualization.



Supplier Relationship Management (SRM) Application

Supplier Chain Management (SCM) Application

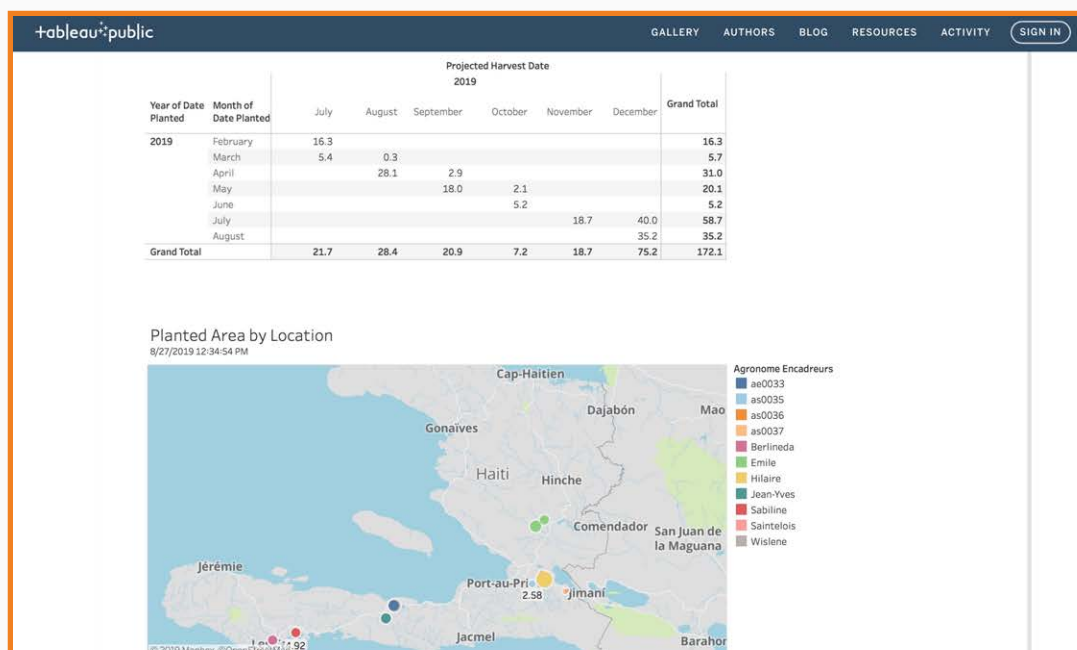


Tableau Dashboard for Reporting & Visual Analytics

IMPLEMENTATION

To ensure smooth adoption of the app, SMASH had to build a few support resources.

The first was a workflow tool to visualize and describe the flow of information throughout the various modules. This tool gives new users a quick glimpse of how to navigate the application for a specific task.

Next, a quick-start guide presents users with a step-by-step process on how to navigate through the modules and forms within the application. This tool proved very helpful for new and intermediate users.

The implementation team set up training sessions to lead workers through the app, which was mirrored on a screen for the whole group to follow. As new users navigated the app themselves, they could follow the flows in real time, pausing the presentation at any time to ask questions.

Regular practical training sessions were also held with new users to guide and support them through the process of using the application. Working directly with mobile users in the field while providing guidance was a key part of the rollout of the application. Walking users through the modules was a very good introduction, but the key to the rollout's success was the on-site assistance, where immediate support was provided to tackle the unanticipated issues faced by users.



WITH THANKS TO

Luc Hilhorst

Project Director, Papyrus

Roudy Jeune

Mobile Technology Officer Consultant, Papyrus

Dimagi Inc.
585 Massachusetts Ave, Suite 4,
Cambridge, MA 02139
+1 617.649.2214
+1 617.274.8393

